



# Rishi Bankim Chandra College for Women

East Kanthal Para, P.O. - Naihati, Dist - North 24 Parganas,

Pin - 743165, West Bengal

Website: [www.rbccwomen.org](http://www.rbccwomen.org)

E-mail: [rbccwomen@gmail.com](mailto:rbccwomen@gmail.com)

## Action taken against students feedback

### Session: - 2019-2020

- The institute revised the academic calendar with an emphasis on the completion of syllabus in the scheduled time. Classes are scheduled in such a way that maximum syllabus is covered particularly for semester based CBCS curriculum.
- During this session, lockdown for Pandemic started from March 2020 and the institution was closed for a long time. Initially we were unable to arrange online classes but after few days all the departments arranged online classes via zoom, Google meet, YouTube platform.
- Some career counseling webinar were arranged by the career counseling and placement cell.
- Many students in our institution are from some remote location where net connectivity was not stable to continue online classes. To address this issue, all our faculty members remained accessible to the students through whatsapp or other online mode.
- Institution offered additional support mechanisms such as tutoring, study groups and career counseling opportunities to the students.
- A very small fraction of students considered the experience of “online classes” as excellent and good, whereas a larger segment found it unsatisfactory in the initial phase of lock down. To address this issue, institution has taken some measures:
  1. Each Department was asked to make a whatsapp or telegram group for better online communication with their students and to ensure a seamless learning experience.
  2. The institution provides training and support for faculty members to enhance their online teaching skills and to ensure the effectiveness of the content in the virtual environment.
- Overcoming the primary situation, students and teachers and other stakeholders got accustomed to the online classes. The teaching and non-teaching units of the institution always tried to remain connected with the students to resolve administrative and teaching-learning related issues on a priority basis.

*L. Kulkarni*  
Principal  
R.B.C. College For Women  
Naihati, North 24 Parganas